

**HONITON TOWN: NEIGHBOURHOOD POLICING NEWSLETTER**

Where?

Honiton Police Station, 167
High St, EX14 1LQ

Please note: we are presently not a station open to members of the public without a prior appointment. Please find your nearest open Police Enquiry Office based in **Exeter**, open Monday to Saturday from 08:00 - 18:00.

*Devon & Cornwall Police, Exeter Police Station,
Sidmouth Road, Exeter, Devon, EX2 7RY*

Meet your local neighbourhood team:

INSPECTOR PHIL GRAY 15764

SERGEANT MATTHEW BEARDS
15294

PC KATRINA CATTON 17797

PCSO DARREN ENGLAND 30017

How to contact us:



999 Emergency

When life is threatened, people are injured, offenders are nearby or immediate action is required



Called 999 by mistake?



Please help to reduce demand by staying on the line to tell us that everything is ok! If you hang up, our contact centre will spend time calling you back and may even send Police Officers out to you to ensure that you are not in need of help.

IF YOU HAVE INTERNET ACCESS (IN A NON-EMERGENCY):



If you are unsure where to look or who you should speak to, go to: dc.police.uk/askned
This is our non-emergency directory that combines some of our most frequently asked questions, alongside contact details for those who can assist. You can enter your question or keywords (e.g. 'parking pavement'), select an area, and AskNED will provide the most appropriate information for you.



E-mail us on 101@dc.police.uk to ask us any questions, tell us something, or to report non-emergency crime. Please allow a minimum of 72 hours for a response in times of high demand. Contact centre staff will respond as soon as possible.



Webchat

For questions, advice and to receive updates on crimes that have already been reported, contact us using the **webchat** function on the Devon & Cornwall Police homepage at dc.police.uk/webchat to have a conversation with a staff member at our contact centre. This service is available 24 hours a day, 7 days a week



To report a non-emergency crime that has already happened, go to dc.police.uk/crimereporting
Here you can record all the appropriate details on the online form that can be submitted on our website. The contact centre staff will then be able to provide you with a crime reference number in due course.

IF YOU DO NOT HAVE INTERNET ACCESS (IN A NON-EMERGENCY):

**MORE ON THE
OTHER SIDE**





For non-emergencies, give us a call on **101**. Contact Officers are there to answer your calls 24 hours a day, 7 days a week. Please be kind and respectful to our staff; rest assured we will answer your call as soon as we are able. There are often high volumes of incoming calls, so depending on the urgency of your enquiry with us, it may be worth considering some of the other contact options available, especially if you do have access to the internet, to allow the phone lines to be more accessible to those without internet access.

IF YOU ARE DEAF, HARD OF HEARING, OR SPEECH IMPAIRED:

NON-EMERGENCY:

Devon and Cornwall Police use 'SignLive' to allow us to gain access to BSL interpreters. To use SignLive, download the app or visit their website. Select Devon and Cornwall Police from their list of organisations. A video conversation will then begin between a BSL interpreter and the BSL user. The interpreter will then contact the force directly and relay the message.

Contact using Minicom/Textphone: on **18001 101**

Contact using SMS/Text: on **67101**

EMERGENCY:

Contact using SMS/Text: on **999**

However you must register before you can use this service. You can register your mobile at any time by visiting the EmergencySMS website.

To register your mobile for EmergencySMS, you can either text the word 'register' to **80999**

Or you can register online and access further information at <https://www.relayuk.bt.com/how-to-use-relay-uk/contact-999-using-relay-uk.html>



Devon and Cornwall Alert

Is a **free** two-way community messaging system that helps us to connect with our communities. It tells you what is happening in your area and allows you to respond directly with any information. Messages can be sent either through recorded voice message, email or text message. You can register at alerts.dc.police.uk

You can choose what information you receive, e.g. crime, anti-social behaviour, witness appeals, missing person appeals, community events, local good news.

You can also choose when, how and who from:

- Specify what time of day messages will arrive
- By email, text or telephone
- Police, Action Fraud, Crimestoppers, Neighbourhood Watch
- It is **free**: there is no cost, contract or obligation
- Covers Devon, Cornwall and the Isles of Scilly

Follow us on social media:

Twitter: @EastDevonPolice / @DC_Police

Instagram: @dc_police

Facebook: Rural East Devon Police / Devon and Cornwall Police

YouTube: DCPolice